

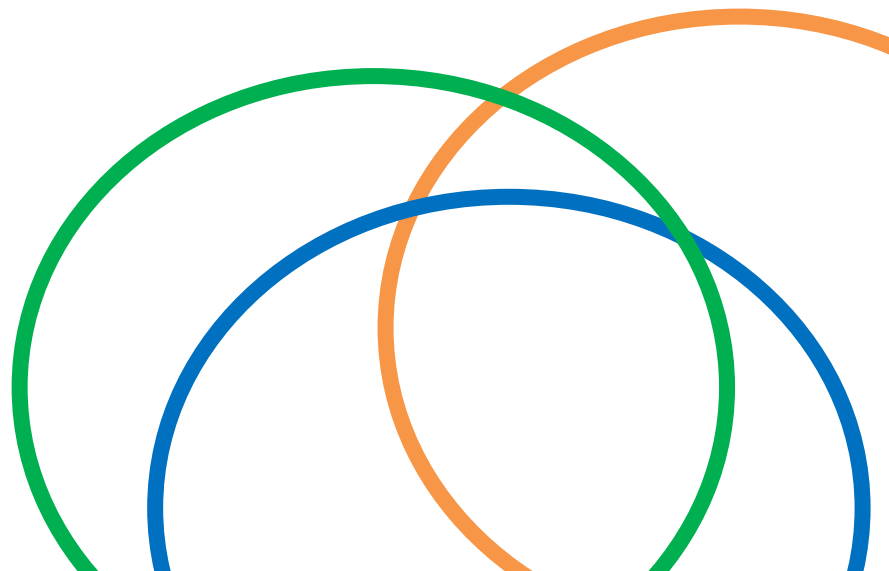
WELCOME TO NHS GREATER GLASGOW AND CLYDE



Senior Business & Delivery Manager (Chief Executive's Office) Job Reference 108592 Additional Information Pack

Delivering better health

www.nhsggc.org.uk



ABOUT NHS GREATER GLASGOW AND CLYDE

*At NHS Greater Glasgow and Clyde, our purpose is to: “**Deliver effective and high quality health services, to act to improve the health of our population and to do everything we can to address the wider social determinants of health which cause health inequalities.**”*

The National Health Service (Scotland) Act 1972, established Greater Glasgow Health Board (“the Board”) on 1 April 1974, with responsibility for providing health care services for the residents of Greater Glasgow. On 1 April 2006, the area covered by the Board was enlarged to include the Clyde area of the former Argyll and Clyde Health Board. NHS Greater Glasgow and Clyde serves a population of approximately 1.14m. We also provide a wide range of regional Services to the West of Scotland and National services.

The Board is responsible for improving the health of our local population and delivering the healthcare it requires. Our purpose is to provide strategic leadership and direction, and ensure the efficient, effective and accountable governance of the local NHS system.

Specific roles of the Board include:

- Improving and protecting the health of the local people;
- Providing an improved health service for local people;
- Focusing on health outcomes and people’s experience of their local NHS system;
- Promoting integrated health and community planning by working closely with other local organisations;
- Providing a single focus of accountability for the performance of the local NHS system.

The work of the Board includes:

- Strategy development - to develop a single Local Delivery Plan for the area;
- Implementation of the Local Delivery Plan;
- Resource allocation to address local priorities; and
- Performance management of the local NHS system.

The Board is the largest employer in Scotland with a total of 41,260 staff (head count). The Board has an annual budget of £3.6 billion.

Our structure comprises an Acute Division and a shared interest with local authority partners in six Health and Social Care Partnerships (HSCP).

The latter are overseen by Integration Joint Boards. HSCPs are joint organisations formed with local authority partners. They are responsible for managing jointly-provided services.

The Acute Division and HSCPs have responsibility for delivery of the Board's business objectives. The Board provides services through 6,000 beds across:

- 9 acute inpatient sites
- The Beatson West of Scotland Cancer Centre
- 10 Mental Health Inpatient sites
- 6 Mental health long stay rehab sites.
- Contracts with around 242 GP Surgeries (790 General Practitioners)
- Dental services in more than 270 locations
- Over 180 Optician practices
- Over 50 Health Centres and Clinics
- More than 300 Pharmacies

Education and Research

There are 6 teaching hospital sites with additional teaching and research facilities for Medical, Nursing, Midwifery and Allied Health Professionals across Acute Services, which have responsibility for ensuring effective partnerships with 4 universities and local colleges who play a vital role in the education and training of all our health care professional:

- University of Glasgow
- Glasgow Caledonian University
- University of Strathclyde
- The University of the West of Scotland

We have 35 hospitals of differing types providing a comprehensive range of Acute Hospital, Maternity, Mental Health and Community Care facilities.

We work with our six Health and Social Care Partnerships covering Glasgow City, Renfrewshire, East Renfrewshire, Inverclyde, East Dunbartonshire and West Dunbartonshire.

In addition we are supported by our Board wide Corporate service's directorates including Public Health, Estates and Facilities, e-Health, as well as corporate teams in Finance, Planning and Human Resources and Organisational Development and other specialist services.

We are committed to delivering high quality, innovative health and social care that is person-centred. Our ambition is to be a quality-driven organisation that cares about people -patients, their relatives and carers and our staff and is focused on achieving a healthier life for all.

Our Acute care is provided across NHS Glasgow and Clyde on a range of main sites visit here to find out more: - www.nhsqgc.org.uk/locations/hospitals

- Beatson West of Scotland Cancer Care
- Gartnavel General Hospital
- Glasgow Royal Infirmary
- Inverclyde Royal Hospital
- Lightburn Hospital
- Queen Elizabeth University Hospital
- Royal Hospital for Children
- The Institute of Neurological Sciences
- Princess Royal Maternity Hospital
- Royal Alexandra Hospital
- Vale of Leven Hospital

3 Ambulatory Care Hospitals (ACH) are located at:

- New Stobhill ACH Hospital
- New Victoria ACH Hospital
- West Glasgow ACH Hospital

Each year we deliver around 170,000 emergency medical and 62,000 emergency surgical episodes and 165,000 day cases. We continue to operate one of the busiest A&E/minor injuries units in the UK with 455,000 attendances. We deliver 400,000 new outpatient attendances.

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Health and Social Care Partnerships

Health and Social Care Partnerships (HSCPs) are innovative partnerships, responsible for delivering all local health and social care services to Local Authorities in an integrated way. The HSCP is a full partnership between Local Authorities and NHS Greater Glasgow and Clyde.

The HSCP brings together services for children, families, adults and older people and is committed to improving the health of people living and to making a difference to health inequalities.

Health and Social Care Partnerships, (HSCPs) are the organisations formed as part of the integration of services provided by Health Boards and Councils in Scotland. Each partnership is jointly run by the NHS and local authority.

HSCPs manage community health services and create closer partnerships between health, social care and hospital-based services.

To find out more about Health and Social Care Partnerships (HSCPs) visit the appropriate website below:

East Renfrewshire Council
www.eastrenfrewshire.gov.uk/

East Dunbartonshire Council
www.eastdunbartongov.uk

Glasgow City Council
www.glasgow.gov.uk/

Renfrewshire Council
www.renfrewshire.gov.uk/

West Dunbartonshire Council
www.west-dunbarton.gov.uk/

Inverclyde Council
www.inverclyde.gov.uk/

Our Workforce Strategy Ambition

NHS Greater Glasgow and Clyde is an organisation which is renowned for modern high-quality patient care and progressive medicine.

It is therefore vital that we continue to attract and nurture the most talented and public service focused people, both locally and from around the world and achieve our ambition of 'Growing our Great Community'.

Our Workforce Strategy sets out how we will achieve this and develop NHSGGC under our corporate objective of '**Better Workplace**'. Our current and future employees are our greatest strength and this Strategy describes the foundations, framework, support and opportunities which underpin our 4 workforce pillars:



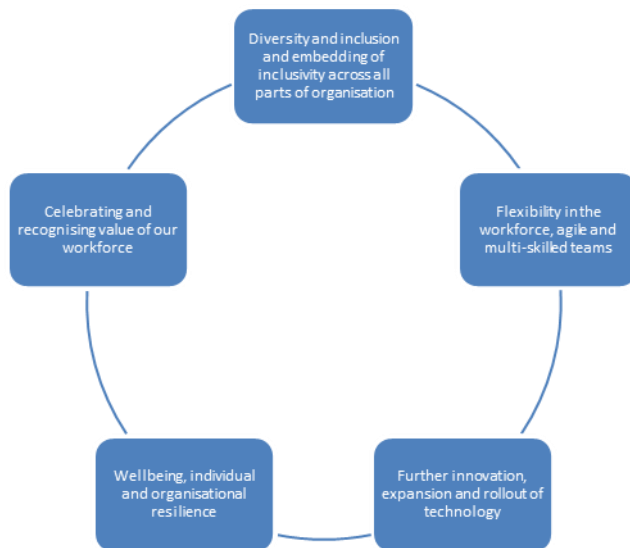
Whilst we are proud of our achievements so far, our future plans look to address the significant health and social care challenges that continue to affect our patients and our local communities. Beyond that we look to recognise the challenges as seen through the experiences of other key stakeholders, including our employees; local and national government; and other private, charitable and third sector partners.

We need to support our employees at every point in their career journey, starting at attraction and recruitment; to nurturing those at the beginning and developing throughout their careers; and to finding flexible ways to enable staff to continue working to fit in with their lives and both physical and emotional demands, through a person centred approach.

NHS Greater Glasgow and Clyde also has a significant relationship with independent contractors and third sector organisations, and it is critical that our Workforce Strategy recognises partnership working and that there is a shared aspiration towards achieving ambitions and values collectively, and that where relevant access to support and services are clearly set out and there is ongoing engagement.

Whilst COVID-19 has undoubtedly been very challenging for NHS Greater Glasgow and Clyde it has also enabled us to deliver substantial projects and make changes quickly. We have responded rapidly to government guidelines and regulations, adapted to changing public behaviours and continue to support employee mental and physical wellbeing.

Our Workforce Strategy will ensure that we capture learning and opportunities from COVID-19. Key aspects focus around:



Living and Working in the Greater Glasgow and Clyde area



We understand that choosing the right place to live is just as important as choosing the right job. Many people who have moved from abroad to Scotland have been attracted by the opportunity to enhance their quality of life.

We are aware you will ask yourself many questions and do a lot of research before making your final decision to move to Scotland.

Scotland's people are well known for being warm, welcome and friendly. Scotland is a home to over five million people, and it is estimated that for every person living in Scotland, another five people living across the world have Scottish ancestry. With such wide connections spreading to every corner of the globe, it is no wonder that overseas visitors are made to feel like they are returning home!

As a place to live, the Greater Glasgow and Clyde area has many attractions. The West of Scotland combines cosmopolitan charm, lush countryside and soothing seaside. Culturally diverse, architecturally stunning and historically rich, this vibrant region is home to innovation, celebration and the largest city in Scotland – Glasgow.

As Scotland's most populous region, the West of Scotland is home to approximately two million people. In addition to the city of Glasgow, East and West Dunbartonshire, Inverclyde, Ayrshire, North and South Lanarkshire, Renfrewshire and East Renfrewshire make up this captivating and eclectic part of the country.

This is a region of striking contrast. Larger areas like Glasgow are within easy reach of picturesque towns, villages and some of Scotland's most scenic beaches, captivating wildlife and tranquil countryside.

Glasgow

Multicultural, magnificent and brimming with personality, Scotland's largest city is home to nearly 600,000 people. Discover rich history, stunning architecture and the best shopping in the UK outside London. Glasgow is one of the highest ranking cities in the UK for quality of life. (source: Mercer survey, 2012)

This aptly-named 'Dear Green Place' blends the best of urban-living with the splendour of lush gardens and parks. Impressively, the city boasts more green space per square mile than any other UK city. With some of the biggest and brightest businesses Scotland has to offer, in addition to enjoying the scenery, you can explore the many great career opportunities the city offers.

Offering the best of both worlds, Glasgow is close to breath taking countryside offering up nearby hill walking, sailing, and cycling. Some of the world's greatest golf courses are all within an hour's drive of the city. And this bustling city's arts and culture, nightlife and food are hard to surpass.

Home to over 133,000 students from around the world, this vibrant city has five world-renowned universities and seven colleges.

Lots to see and do

No matter what your age or interest, the West has something for you. Be dazzled by Charles Rennie Mackintosh's iconic architecture in Glasgow or satisfy your appetite with mouth-watering produce at the farmers' markets in Renfrewshire and Inverclyde.

You also have your choice of impressive year-round events and festivals, attractions or some of the best leisure facilities in the country. And as a UNESCO City of Music, Glasgow offers an impressive range of musical delights.

Experience the award-winning wonder of Kelvingrove Art Gallery and Museum and the awe-inspiring Glasgow Science Centre, or enjoy international musicians, sporting events and more at the city's last addition, the 12,000 seat SSE Hydro Arena.

The West loves its sports – evident in its numerous outstanding leisure centres and facilities. Glasgow is one of the world's top 10 destinations for sports events and in 2014, Glasgow hosted the 20th Commonwealth Games. The newly built Commonwealth Arena and adjoining Sir Chris Hoy Velodrome in the East End of Glasgow hosted badminton and cycling events for the 2014 games.

In Ayrshire you can celebrate the national poet at the Burns and a' that Festival, admire the spectacular scenery at the Ayr Flower show or try your luck at the races at the Scottish Grand National.

Housing

Whether you are renting or buying, Glasgow offers a superb selection of housing. Here you'll have your choice of apartments on the River Clyde, spacious Victorian flats in the West End and family homes in leafy suburbs conveniently located near to schools.



Getting around

The region's excellent transport links mean you're connected to the rest of the UK - and the world.

The M8 motorway connects the West with the rest of Scotland, taking just under an hour to drive between the country's major cities Glasgow and Edinburgh, a well-used commuter's route.

The bus is an effortless way to get around because it's inexpensive and widely available across the region – even in remote locations. Glasgow has the UK's largest suburban rail network outside London.

An abundance of stations and travel times makes exploring the region by train an easy option. The rail network links both rural areas and cities with the rest of Scotland and the wider UK.

From Ardrossan, Gourock and Wemyss Bay you can also travel by ferry to many of Scotland's islands, or further afield from one of the cruise ships that dock at Greenock harbour.

Glasgow's two international airports connect the region with the rest of the UK and beyond. There are approximately 200 flights per day (pre pandemic levels) from Glasgow international airport alone, ready to fly to over 90 destinations like London, Dubai and New York.

The best of the city-living, magnificent countryside and an opportunity to work in some of Scotland's most exciting industries means this region is a hugely popular place to live and work.

Useful websites:

- www.scotland.org/live-in-scotland/moving-to-scotland
- www.transport-executive.co.uk/best-places-to-live-in-glasgow
- www.visitscotland.com
- www.mygov.scot/search-house-prices