**NHS FORTH VALLEY**

**PERSON SPECIFICATION**

**Job Title: Digital Senior Business Analyst**

**Grade: 7**

**Department / Base: IT eHealth/FVRH**

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| **ATTRIBUTES** | **ESSENTIAL** | **DESIRABLE** |
| **Skills/Abilities** | Excellent organisational & time management skills.  Enthusiastic, motivated & flexible.  Demonstrable Facilitation Skills  Strong customer focus.  Excellent analytical skills.  Negotiation and influencing skills. | Demonstratable ability to translate and deliver strategies into operational requirements. |
| **Experience** | Minimum of 5 years significant practical experience in an IT/ Digital project or programme of work, specifically in relation to PMS.  Good understanding of System and interface Management/  Administration and configuration.  Evidence of significant experience in delivery of Clinical system based solutions in an NHS environment.  Knowledge and experience of IT System architecture and integration. | Understanding of digital change taking place within NHS Scotland.  Demonstratable knowledge and experience of NHS Clinical systems.  Demonstratable knowledge of middleware solutions and underlying technology used in NHS Scotland. |
| **Inter-personal** | Excellent communication and motivational and negotiating skills, allowing post holder to influence decision making.  Ability to build and maintain effective working relationships with a variety of clinical groups.  Effective team player  Ability to exercise initiative, and work independently, under pressure and to deadlines. | Ability to negotiate and influence in priority conflicts. |
| **Education** | Educated to degree level or can demonstrate equivalent knowledge gained through significant practical experience in and IT/Digital Programme.    Evidence of continuing professional and personal development. | Preferably qualified in ITIL, Service Management to ensure ITIL service transition techniques are used to deliver successful implementation of solutions. |