**Person Specification**

**Post Title: Technical Specialist (Systems)**

**Post Reference Number:**

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| **Selection Factors****(Person Specification)**  |  | **Criteria** |
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| **QUALIFICATIONS & TRAINING** | **Essential** | Relevant Degree in a technical IM&T related discipline or proven experience in a relevant IM&T discipline |
|  | **Desirable** | Knowledge / Understanding of core NHS systems would also be advantageous |
| **EXPERIENCE** | **Essential** | Experience of working alone and on ones own initiativeExperience of communication to disparate audiencesExperience of analyzing, interpreting, solving and explaining complex issues |
|  | **Desirable** |  |
| **KNOWLEDGE** | **Essential** | Highly developed IT knowledge with exceptional fault finding skillsKnowledge of applicable data protections and confidentiality legislationThorough understanding of modern information systems and the supporting tools, methodologies and techniques for developing, maintaining and supporting them. |
|  | **Desirable** | Knowledge / Understanding of core NHS systems |
| **COMPETENCIES & SKILLS** | **Essential** | Able to motivate and command respect from senior and experienced professional IT staffAbility to work in a rapidly changing environment and under pressure |
|  | **Desirable** | *Proficiency in a number of the following…**Microsoft Windows Server Operating Systems**Microsoft Windows Desktop Operating Systems**Microsoft Office Applications**Microsoft SQL Server* *Microsoft SCCM**Linux Specifically RedHat / Centos Operating Systems**FTP, sFTP, SSH**Microsoft Active Directory* *Powershell, BASH, Javascript, TSQL, Python**Helpdesk Ticketing Systems (ie ServiceNow)**System Monitoring applications (ie Zabbix, SolarWinds)* |
| **PERSONAL CHARACTERISTICS AND OTHER** | **Essential** | Team player |
|  | **Desirable** |  |