**Person Specification**

**Post Title: Technical Specialist (Systems)**

**Post Reference Number:**

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| **Selection Factors**  **(Person Specification)** |  | **Criteria** |
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| **QUALIFICATIONS & TRAINING** | **Essential** | Relevant Degree in a technical IM&T related discipline or proven experience in a relevant IM&T discipline |
|  | **Desirable** | Knowledge / Understanding of core NHS systems would also be advantageous |
| **EXPERIENCE** | **Essential** | Experience of working alone and on ones own initiative  Experience of communication to disparate audiences  Experience of analyzing, interpreting, solving and explaining complex issues |
|  | **Desirable** |  |
| **KNOWLEDGE** | **Essential** | Highly developed IT knowledge with exceptional fault finding skills  Knowledge of applicable data protections and confidentiality legislation  Thorough understanding of modern information systems and the supporting tools, methodologies and techniques for developing, maintaining and supporting them. |
|  | **Desirable** | Knowledge / Understanding of core NHS systems |
| **COMPETENCIES & SKILLS** | **Essential** | Able to motivate and command respect from senior and experienced professional IT staff  Ability to work in a rapidly changing environment and under pressure |
|  | **Desirable** | *Proficiency in a number of the following…*  *Microsoft Windows Server Operating Systems*  *Microsoft Windows Desktop Operating Systems*  *Microsoft Office Applications*  *Microsoft SQL Server*  *Microsoft SCCM*  *Linux Specifically RedHat / Centos Operating Systems*  *FTP, sFTP, SSH*  *Microsoft Active Directory*  *Powershell, BASH, Javascript, TSQL, Python*  *Helpdesk Ticketing Systems (ie ServiceNow)*  *System Monitoring applications (ie Zabbix, SolarWinds)* |
| **PERSONAL CHARACTERISTICS AND OTHER** | **Essential** | Team player |
|  | **Desirable** |  |