**Person Specification**

**Post Title: Technical Specialist (Systems)**

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| **Selection Factors**  **(Person Specification)** |  | **Criteria** |
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| **QUALIFICATIONS & TRAINING** | **Essential** | Relevant Degree in a technical IM&T related discipline or proven experience in a relevant IM&T discipline |
|  | **Desirable** | Knowledge / Understanding of core NHS systems would also be advantageous |
| **EXPERIENCE** | **Essential** | Experience of working alone and on one’s own initiative  Experience of communication to disparate audiences  Experience of analysing, interpreting, solving and explaining complex issues |
|  | **Desirable** |  |
| **KNOWLEDGE** | **Essential** | Highly developed IT knowledge with exceptional fault-finding skills  Knowledge of applicable data protections and confidentiality legislation  Thorough understanding of modern information systems and the supporting tools, methodologies and techniques for developing, maintaining and supporting them. |
|  | **Desirable** | Knowledge / Understanding of core NHS systems |
| **COMPETENCIES & SKILLS** | **Essential** | Able to motivate and command respect from senior and experienced professional IT staff  Ability to work in a rapidly changing environment and under pressure  *Microsoft Windows Server Operating Systems*  *Microsoft Windows Desktop Operating Systems*  *Microsoft SQL Server*  *Microsoft Active Directory* |
|  | **Desirable** | *Proficiency in a number of the following…*  *Microsoft Office Applications*  *Linux Specifically RedHat / Centos Operating Systems*  *FTP, sFTP, SSH*  *Powershell, BASH, Javascript, TSQL, Python*  *Helpdesk Ticketing Systems (ie ServiceNow)*  *System Monitoring applications (ie Zabbix)* |
| **PERSONAL CHARACTERISTICS AND OTHER** | **Essential** | Team player |
|  | **Desirable** |  |