**Person Specification**

**Post Title: Technical Specialist (Systems)**

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| **Selection Factors****(Person Specification)**  |  | **Criteria** |
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| **QUALIFICATIONS & TRAINING** | **Essential** | Relevant Degree in a technical IM&T related discipline or proven experience in a relevant IM&T discipline |
|  | **Desirable** | Knowledge / Understanding of core NHS systems would also be advantageous |
| **EXPERIENCE** | **Essential** | Experience of working alone and on one’s own initiativeExperience of communication to disparate audiencesExperience of analysing, interpreting, solving and explaining complex issues |
|  | **Desirable** |  |
| **KNOWLEDGE** | **Essential** | Highly developed IT knowledge with exceptional fault-finding skillsKnowledge of applicable data protections and confidentiality legislationThorough understanding of modern information systems and the supporting tools, methodologies and techniques for developing, maintaining and supporting them. |
|  | **Desirable** | Knowledge / Understanding of core NHS systems |
| **COMPETENCIES & SKILLS** | **Essential** | Able to motivate and command respect from senior and experienced professional IT staffAbility to work in a rapidly changing environment and under pressure*Microsoft Windows Server Operating Systems**Microsoft Windows Desktop Operating Systems**Microsoft SQL Server* *Microsoft Active Directory*  |
|  | **Desirable** | *Proficiency in a number of the following…**Microsoft Office Applications**Linux Specifically RedHat / Centos Operating Systems**FTP, sFTP, SSH**Powershell, BASH, Javascript, TSQL, Python**Helpdesk Ticketing Systems (ie ServiceNow)**System Monitoring applications (ie Zabbix)* |
| **PERSONAL CHARACTERISTICS AND OTHER** | **Essential** | Team player |
|  | **Desirable** |  |