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| NHS LANARKSHIRE PERSON SPECIFICATIONAS.0257 - Senior Infrastructure Engineer (Network) - BD6 |
| Criteria | Essential | Desirable |
| Qualifications & TrainingLevel of education, professional qualifications, training and learning programmes/courses | The post holder should be educated to degree level in an IT discipline and extensive experience in a network support role | IT Infrastructure Library (ITIL) qualified |
| ExperienceLength and type of experience, level at which experience gained | The post holder must have proven experience of supporting multi-vendor networks and be familiar with prevailing network standards in the telecommunications industry, particularly with regard to Cisco technology solutions | Proven track record within NHSExperience in monitoring platforms e.g. SolarWindsFirewall experienceProven track record in the regular use of Cisco and networking products in order to produce reports for service monitoring purposesProven ability to support the administrative and service delivery aspects of a high pressure data comms support service covering around 14,000 end users |
| KnowledgeDepth and extent of knowledge | Familiar with prevailing network standards in the telecommunications industry particularly with regard to Cisco technology solutions | Familiar with Infoblox, Fortinet and F5 productsKnowledge of investigative and troubleshooting methodologiesWorking knowledge of NHS Scotland data communications platforms, policies and regulatory guidance |
| Skills/AbilitiesRange and level of skillsi.e. communication (oral, written, presentation),planning/organisation,numeracy, leadership etc | The post requires an individual who can demonstrate a high level of technical networking and oral communication skillsExcellent communication and inter-personal skills and the ability to work within a team environment are essential to the success of the post holderAbility to work within a team environment | Customer service orientationProven workload planning skills with ability to handle multiple tasks Proven performance management skills |
| Specific Job RequirementsEnvironmental conditions, unsociable hours, car driver etc | The post holder must be a car owner and have a full, valid UK/EU/EEA drivers licence to enable the successful dispensation of the duties related to the post | Highly motivated and self-directed |
| Signed:  | Date:  |
| PRINT NAME:  | Designation:  |