



Job Summary- Practice Educator

1. About NES

NHS Education for Scotland (NES) is the national health board with statutory responsibilities to effect sustainable change through workforce development, education and training across the health and social care system in Scotland, while working at UK level with partner organisations.

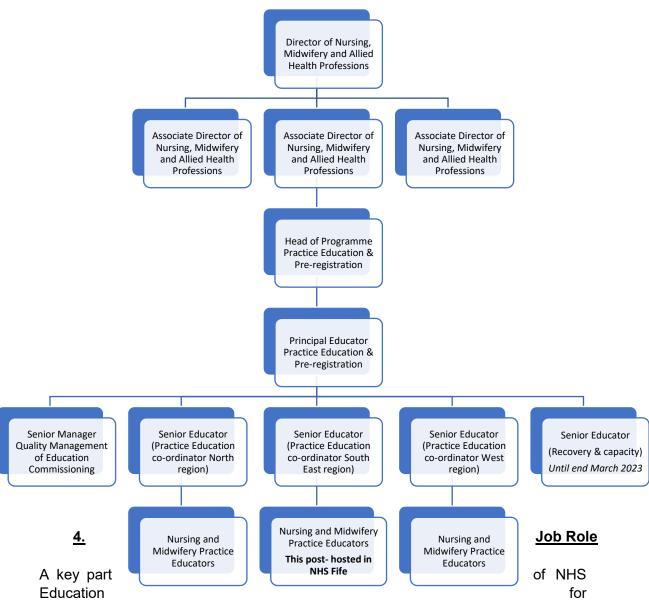
We are the leader in educational design, delivery and quality assurance and provide wide-ranging support to workforce development. We are the official provider of workforce statistics for NHS Scotland and support national workforce planning. We design and develop digital technologies supporting innovation and transformation.

Our purpose is to drive change and improve the quality of care experienced by citizens across Scotland by ensuring that we have the right staff, with the right skills, in the right place, at the right time. NES is integral to improving outcomes for people and in ensuring a skilled and capable workforce underpins the design and delivery of services. As an organisation, we recognise the significant contribution we can make to improving population health, reducing inequalities and economic development.

2. NMAHP Directorate

The core function of the NMAHP Directorate is to support the education, training and continuing professional development of nurses, midwives, allied health professionals, health and social care chaplains and their support workers. The Directorate is also responsible for providing education, training and workforce development across wider professional groups and disciplines, often in partnership with other agencies, to support key policy imperatives such as Healthcare Associated Infection (HAI), Recovery & Remobilisation, dementia and health and social care integration.

3. Organisation Chart



Scotland's Strategy 2019-2024 is our ongoing commitment to supporting NHS Boards with the continuous learning and professional development of frontline nurses and midwives. The Practice Educator role is employed by NHS Education for Scotland and is hosted within the NHS Board. The role provides visible and sustained educational leadership, working collaboratively across NHS Education for Scotland and the NHS Board contributing to the education and development of nursing and midwifery professionals.

The post holder will work collaboratively with a range of colleagues to facilitate decision making around education priorities and lead on designated pieces of work.

The Practice Educator is an integral role within NHS Scotlands' practice education infrastructure and is part of a national network of educators. The postholder will ensure access to learning and development resources, directly relevant to clinical care, closer to where nurses and midwives practice.

A key outcome for the post is to support the education and development of nurses and midwives across the NHS career framework, particularly focusing on levels 5 and 6 practitioners in care giving roles.

5. Key Tasks

These will include but not be restricted to:

- 1. Contribute to the development, planning and organisation of the continuous professional development of nurses and midwives.
- 2. Support the implementation and review of multidisciplinary education initiatives supporting collective learning in clinical areas linked to quality enhancement and cross sector working.
- 3. Support the facilitation of learning into practice including promotion of a positive learning environment.
- 4. Engage in strategic partnership working to identify and support staff from across the career framework.
- 5. Contribute to the NHS Board quality assurance and governance in relation to education, continuing professional development and revalidation.
- 6. Establish, evaluate and further develop strategies to ensure equity of access to education and appropriate learning and development opportunities.
- 7. Collaborate and actively contribute to meeting and working groups at a National level, both internal and external to the organisation.
- 8. Produce regular reports for internal and stakeholders in relation to specialist areas of education and the activity within the role.
- Collaboration with regional colleagues, NHS Board Managers and Higher Education Institution Leads to develop specific education resources that are commensurate with the postholder's expertise and are linked to national priorities, sharing good practice and innovation.

Band 7 Educational Lead *or* **Practice Educator (PCC)**

1. JOB IDENTIFICATION

Job Title: Practice Educator (Nursing and Midwifery)

Department(s): Nursing, Midwifery and Allied Health Professions (NMAHP)

Directorate: NMAHP

Job Reference: 6832BR

Responsible to: Senior Educator (South East region)

2. JOB PURPOSE

The purpose of this role is to provide a visible and sustained conduit for NES core business which will contribute to the education and development of care professionals, in your specialist area of work, across the NHS career framework.

The postholder will have a comprehensive, specialised, factual and theoretical knowledge within their field of work and an awareness of the boundaries of that knowledge. They are able to use knowledge to solve highly complex problems creatively, make judgements which require analysis and interpretation, and actively contribute to service and self- development.

3. DIMENSIONS

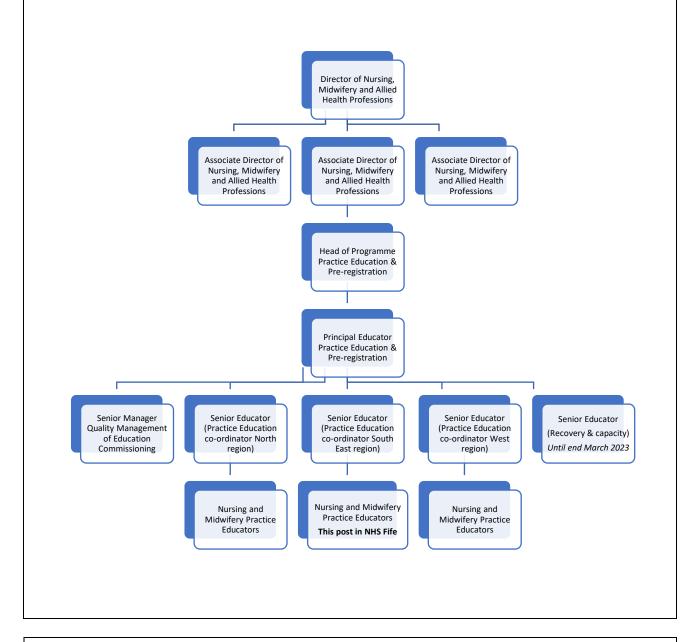
The postholder will provide and facilitate access to education to support key national priorities, as well as support patient-centred care and quality improvement through contributing to the development and delivery of related, and specific, education for care professionals in their area of expertise.

The postholder may have line management responsibilities.

The postholder will be required to assist in any other duties which are deemed reasonable to their role and band.

4. ORGANISATIONAL POSITION

The Practice Educators will report to and receive direction, management and leadership from the NES regional Practice Education Co-ordinators and Educational Projects Manager. There will be a professional link to the professional and/or practice education nursing and midwifery leads within the NHS Board and a close connection with Higher Education Institutions (HEIs), Scotland's Colleges and professional bodies.



5. ROLE OF DEPARTMENT

About NES

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NES Harmonised Job Description designed in Partnership – FD V0.3 – with PE sections

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About the Department

The core function of the NMAHP Directorate is to support the education, training and continuing professional development of nurses, midwives, allied health professionals, health and social care chaplains and their support workers. The Directorate is also responsible for providing education, training and workforce development across wider professional groups and disciplines, often in partnership with other agencies, to support key policy imperatives such as Healthcare Associated Infection (HAI), dementia and health and social care integration.

- **6. KEY RESULT AREAS** (Key Result Areas convey **all potential** aspects of a job role. Key result areas will be further developed within the KSF outline with some being more relevant than others dependant on the current requirements for your role.)
 - Contribute to the development, planning and organisation of the continuous professional development of colleagues as educators, managing the delivery and assessment of a wide and complex range of new and existing educational programmes and opportunities, in line with local Health Board demand, organisational objectives and which supports clinically effective patient care.
 - Support the implementation and review of multidisciplinary education initiatives, such as opportunities for collective learning in clinical areas linked to quality enhancement and cross sector working.
 - Provide peer support in relation to the facilitation of learning into practice, personal development planning, mentoring, coaching and promoting a positive learning environment.
 - Engage in strategic partnership working with service managers, human resource managers and HEIs to assist senior colleagues to identify and support the development of talented individuals from across the career framework.
 - Contribute to the development of NHS board quality assurance and governance arrangements in relation to education, continuing professional development and revalidation.
 - Establish, evaluate and further develop strategies to ensure equity of access to education and appropriate learning and development opportunities.
 - Conduct research and analysis to identify national and regional training needs, using judgement in planning and co-ordination to ensure most effective use of resources, reflecting best practices.
 - Contribute to the identification, development and coordination of audit and evaluation of workplace learning in relation to the quality of care and patient experience.
 - Collaborate and actively contribute to meetings and working groups at National level, both internal and external to the organisation.
 - Advise, where appropriate, on the development of national guidance, and ensure dissemination of the national guidelines thereafter through education and training

- programmes.
- Create regular reports for NES Executive committee and for external stakeholders in relation to specialist area of education.
- Ensure adherence to all policy and the principles of Educational Governance, Health and Safety and Equality & Diversity are embedded in all education and training initiatives.
- Promote principles of education governance alongside the dissemination and implementation of educational research to support care governance and to enhance practice learning.
- Responsible for creating, leading and implementing national policies in relation to NES education and training programmes.
- Ensure adequate provision of all relevant educational programmes.
- Collaborate with regional colleagues, NHS Board Managers and Higher Education Institution leads to develop specific education resources that are commensurate with the postholder's expertise and are linked to national priorities, sharing good practice and innovation.

7a. EQUIPMENT AND MACHINERY

- Use of a wide range of relevant equipment and materials including in the clinical skills room or practice setting.
- A range of office, audio-visual and IT equipment
- Use of PC for everyday use
- Multi-function devices: scanners, copiers, printers, fax
- Telephone
- VC Facilities

7b. SYSTEMS

- Daily use of Microsoft Office 365 for email, file management and collaborative working.
- Use of complete MS Office suite of programmes.
- Utilisation of current data and information systems relevant to role currently in use throughout the NES organisation.
- Use IT as directed, maintaining confidentiality.

8. ASSIGNMENT AND REVIEW OF WORK

- The postholder frequently works autonomously and is responsible for planning, prioritising and allocating their own workload.
- Work is seldom checked, but failure of knowledge, skills, administration or support will be immediately obvious to the entire department.
- Work is generated by local and national strategies and priorities.
- The work input/creation is wide, highly variable and usually challenging.

9. DECISIONS AND JUDGEMENTS

- The postholder must demonstrate an ability to function autonomously and provide professional leadership in team decisions.
- They will work collaboratively with a range of colleagues to facilitate decision-making around education priorities and lead on designated pieces of work under the guidance of a line manager.
- They will negotiate and agree performance objectives, contributing to organisational operational planning.
- There is a requirement to assess situations and identify the root cause of the problem, readily using theoretical and practical knowledge to think, gain and share information, solve complex problems and make decisions.

10. MOST CHALLENGING/DIFFICULT PARTS OF THE JOB

- Prioritising complex workload for self and those under line-managership around a variety of different areas of work where appropriate.
- Achieving the core requirements of the post whilst balancing competing demands.
- Responding to directives from local stakeholders alongside regional and national priorities.
- Political awareness to be able to engage strategically and work operationally across organisational boundaries.
- Maintaining tact and diplomacy whilst working across organisational boundaries.
- Working in a professional and collaborative way with a range of professional colleagues and stakeholder organisations.
- Meeting the task demands, including travelling throughout regions, despite geographical difficulties.
- Remaining abreast of best practices and current developments across a wide range of areas, some of which have associated evolving formal qualifications to identify and initiate the training required.
- Providing high quality position, discussion, progress and annual reports on activity and impact related to key result areas for a range of stakeholders.
- Disseminating and ensuring standardisation of National Policies and procedures.

11. COMMUNICATIONS AND RELATIONSHIPS

- Excellent leadership, management, communication, interpersonal and negotiation skills.
- Ability to communicate effectively with a wide range of internal and external groups and stakeholders at all levels.
- Use a variety of methods for communication including lectures, workshops, presentations and meetings.
- Occasionally required to communicate in respect of contentious and challenging issues.
- Communication may involve overcoming barriers to understanding where English may not be the first language or in instances in which the learner has learning difficulties.
- Operate to the highest level of impartiality, fairness and confidentiality, while providing a high degree of support.
- Excellent verbal, nonverbal, written and presentation skills. There will be frequent

requirements to present complex and sensitive information to large groups in formal settings e.g. conferences, workshops and seminars as well as occasional presentation of difficult or controversial information. This may involve formal slide show presentations of facilitating group work.

- Listen to, understand and communicate complex information from arrange of sources, adopting effective questioning techniques to elicit a range of views
- Respond constructively and confidently to queries and complaints, negotiating with others in a way that suits the situation
- Evaluate a range of texts and write effectively for a range of contexts, situations, maintaining honesty, integrity and transparency
- Work with others towards sharing goals, ensuring the team's goals are clear and achievable
- Demonstrate honesty, integrity, care and compassion when dealing with others, taking the lead on promoting personal and group health and safety procedures
- Assess the root cause of problems in complex and unpredictable environments
- Seek and evaluate different points of view to inform solutions, maintaining honesty, integrity and transparency.

12. PHYSICAL, MENTAL, EMOTIONAL & ENVIRONMENTAL DEMANDS OF THE JOB

Physical skills

Standard keyboard skills.

Physical effort

- Lifting/moving stationery items, course equipment and materials such as laptops/projectors etc
- Standing for lengthy periods while delivering tutorials/presentations

Mental effort

- Requires high level intellectual effort and occasional requirement for prolonged concentration. Must be able to think strategically and have the ability to analyse complex information to inform plans and actions and creative effort. Ability to adapt communication style appropriately to task.
- Unpredictable workloads and interruptions.
- Ability to multitask and work within complex issues and participate in meetings.

 Provide and promote creativity and innovation within team.

Emotional effort

- Requires resilience and diplomacy, to lead change resistance and sometimes in the face of strongly held competing points of view.
- Occasional exposure to emotional circumstances.

Working Conditions

- Standard office conditions with flexibility to make best use of time.
- Exposure to a variety of environmental settings including clinical areas in hospital and the community, office and education/teaching venues

13. KNOWLEDGE, TRAINING AND EXPERIENCE REQUIRED TO DO THE JOB

- Postholder must be a registered member of the body relevant to their area of expertise.
- Qualified to Masters Degree level or equivalent.
- Experience within an education role.
- Relevant experience within their area of expertise.
- Proven experience at a senior level of all management and delivering training and Education in their area of expertise.
- Leadership, communication and interpersonal skills to include presentation, influencing, negotiation and complex report writing.
- Knowledge of the healthcare professional regulatory framework for relevant specialist area.
- Ability to proactively identify new initiatives, justifying and implementing them as circumstances demand.
- Proven team player.
- Excellent IT, organisational, administrative and interpersonal skills

14. JOB DESCRIPTION AGREEMENT	
A separate job description will need to be signed off by each jobholder to whom the job description applies.	
Job Holder's Signature:	Date:
Head of Department Signature:	Date:





PERSON SPECIFICATION

Essential Criteria – these are attributes without which a candidate would not be able to undertake the full remit of the role. Applicants who do not clearly demonstrate in their application that they possess the essential requirements will normally be eliminated at the short listing stage.

Desirable Criteria – these are attributes which would be useful for the candidate to hold. When short listing, these criteria will be considered when more than one applicant meets the essential criteria.

Means of Assessment – please note that candidates invited for interview will be notified if there will be a requirement to undertake a test or presentation. These additional assessments may be used to judge one or more criteria within the factor.

Factors	Essential	Desirable	Means of Assessment
Key Leadership Behaviours	InspiringCollaborativeEngaged and Engaging		Application & Interview
Education and Professional Qualifications	 Registered nurse or midwife with the NMC Qualified to Masters Degree level, or equivalent Education Qualification 		Application & Pre-Employment checks
Experience/Training (including research if appropriate)	 Experience within an education role Relevant experience within area of clinical expertise Proven experience at a senior level of management and delivering of training and education in area of expertise Experience in, and commitment to, teaching and facilitation of learning and development of clinical practice. 	Experience of introducing a significant change within a service setting	Application and Interview

Specific Skills and Knowledge	 Leadership, communication and interpersonal skills to include presentation, influencing, negotiation and complex report writing Knowledge of the healthcare professional regulatory framework for nurses and midwives Knowledge and skills of contemporary education and workforce development in practice Ability to proactively identify new initiatives, justifying and implementing them as circumstances demand 	Working knowledge of research and education governance Research and critical appraisal skills with the ability to disseminate complex, highly specialised information	Application and Interview
Personal Attributes	 Proven team player Excellent IT, organisational, administrative and interpersonal skills Proven commitment to own professional development Able to meet the travel requirements of the post 		Interview





CONDITIONS OF SERVICE

TITLE: Practice Educator (Fife) LOCATION: hosted in NHS Fife

REPORTING TO: Head of Programme-NMAHP

GRADE: Agenda for Change Band 7 **SALARY SCALE:** £40,872 to £47,846

pro-rata per annum

HOURS AND DAYS

OF WORK:

Part time- 30 hours per week

JOB STATUS: Fixed term/ secondment opportunity NOTICE PERIOD: 4 weeks

until March 2023

ANNUAL 27 days rising to 29 days after 5 **PUBLIC HOLIDAYS:** 8 local/ Public

HOLIDAYS: years service, rising to 33 days after Holidays per annum

10 years service

REHABILITATION The 'exemption' status of posts within NES may change in the future and all successful candidates should be aware that they may be asked to obtain a further

CLASSIFICATION: Disclosure from Disclosure Scotland at a later date, should a post's status change, or

if they are transferred or promoted into a post that is exempt.

SUPERANNUATION:

Please note under changes to workplace pension arrangements introduced by the UK Government, NHS Education for Scotland along with other employers requires to ensure all staff are automatically enrolled in a pension scheme. Consequently, all new starts from 1 October 2013 will be automatically enrolled into the NHS Superannuation Scheme (Scotland). Contributions are based on whole time pensionable earnings as set out in the table below:

Employee contribution rates 2020/2021				
Tier	Annual Pensionable Pay (Full Time Equivalent)	Contribution		
1	Up to £20,605	5.2%		
2	£20,606 to £24,972	5.8%		
3	£24,973 to £31,648	7.3%		
4	£31,649 to £64,094	9.5%		
5	£64,095 to £89,731	12.7%		
6	£89,732 to £119,560	13.7%		
7	£119,561 and above	14.7%		

Sessional workers who work more than 10 sessions per week under NHS condition may be unable to contribute further to the superannuation scheme.

The conditions above are for information purposes only and may be subject to variation. They do not form the basis of a legal contract.

Leadership Behaviours



NHS Education for Scotland (NES) assesses and selects employees based on our leadership behaviours which are expected at all levels in the organisations. These leadership behaviours support the NES ways of working and NHS Scotland values.

These leadership behaviours describe how we work, and what is expected of everyone who works in NES. A number of methods may be used to assess these behaviours as part of our recruitment and selection processes. Our leadership behaviours are:

Inspiring



Passionate about our strategic mission and about excellence; communicating purpose and vision with enthusiasm; innovative, and learning from success as well as setbacks

Empowering



Giving our teams space and authority to deliver outcomes; investing in learning and development; expecting top performance & dealing with occasions where this is not delivered; being approachable and open to constructive challenge

Adaptive



Respond flexibly to changing requirements and help others to do the same, recognising that required leadership and expertise may not always sit at the top of the hierarchy and actively encouraging good ideas/input from all levels.

Collaborative



Committed to working together, and across professional, clinical and organisational boundaries, internally and externally to achieve our objectives

Engaged & Engaging



Committed to our values, agreed ways of working and our strategic and operational direction; visible to stakeholders and to our teams; straightforward and honest in our communications