**Person Specification**

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| JOB TITLE/BAND: | *Systems Support Specialist – Band 6* |  |
| **LOCATION:** | **MacKenzie Building, Dundee** |  |
| **HOURS:** | **37 hours per week** |  |

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| **CRITERIA** | **ESSENTIAL** | **DESIRABLE** | **METHOD OF EVALUATION** |
| **EXPERIENCE:** | * Experience of Multiple Technologies in the Datacentre and Platform service arena. * Core Operating Systems Knowledge * Understanding of Server Environments such as Windows Server or Linux/Unix Servers * Awareness of Scripting technologies | * Demonstratable experience of the following Technologies: * Windows 2012 R2 through to Windows 2022 * Microsoft Active Directory * Experience of Backups Methodologies * PowerShell * Microsoft SQL Server * Nutanix * Oracle * Azure | Application Form  Interview |
| **QUALIFICATIONS:**  (Training; Research; Publications) | * HND /or * Microsoft Certification /or * Demonstratable experience in an ICT Environment | * Educated to a Degree level. * Demonstratable experience in an Infrastructure / Datacentre Operations Environment | Application Form  Interview |
| **KNOWLEDGE & SKILLS:** | * Active Directory Awareness * Knowledge of Windows Operating Systems. * Excellent analytical and problems solving skills | * Knowledge of PowerShell * Awareness of Rubrik * Knowledge of ITIL Framework * Knowledge of Change Control | Application Form  Interview |
| **PERSONAL QUALITIES:** | * Take ownership of tasks * Embrace new Technologies * Working together * Team Player * Ability to work in time critical environments. | * Excellent team fit | Application Form  Interview |
| **OTHER:**  (eg travel across Tayside) | * Participate in On-Call Rota * Ability to travel throughout NHS Tayside. |  | Application Form  Interview |