**Person Specification**

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| JOB TITLE/BAND:  |  *Systems Support Specialist – Band 6* |  |
| **LOCATION:** | **MacKenzie Building, Dundee** |  |
| **HOURS:** | **37 hours per week** |  |

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| **CRITERIA** | **ESSENTIAL** | **DESIRABLE** | **METHOD OF EVALUATION** |
| **EXPERIENCE:** | * Experience of Multiple Technologies in the Datacentre and Platform service arena.
* Core Operating Systems Knowledge
* Understanding of Server Environments such as Windows Server or Linux/Unix Servers
* Awareness of Scripting technologies
 | * Demonstratable experience of the following Technologies:
* Windows 2012 R2 through to Windows 2022
* Microsoft Active Directory
* Experience of Backups Methodologies
* PowerShell
* Microsoft SQL Server
* Nutanix
* Oracle
* Azure
 | Application FormInterview |
| **QUALIFICATIONS:**(Training; Research; Publications) | * HND /or
* Microsoft Certification /or
* Demonstratable experience in an ICT Environment
 | * Educated to a Degree level.
* Demonstratable experience in an Infrastructure / Datacentre Operations Environment
 | Application FormInterview |
| **KNOWLEDGE & SKILLS:** | * Active Directory Awareness
* Knowledge of Windows Operating Systems.
* Excellent analytical and problems solving skills
 | * Knowledge of PowerShell
* Awareness of Rubrik
* Knowledge of ITIL Framework
* Knowledge of Change Control
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| **PERSONAL QUALITIES:** | * Take ownership of tasks
* Embrace new Technologies
* Working together
* Team Player
* Ability to work in time critical environments.
 | * Excellent team fit
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| **OTHER:**(eg travel across Tayside) | * Participate in On-Call Rota
* Ability to travel throughout NHS Tayside.
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